



ORIGO EDUCATION PRIVACY POLICY

ORIGO Education's Customer Privacy Policy covers how we collect, use, and store your personal information, and when and to whom the information will be disclosed. Please take a moment to read our Policy; your privacy is important to us.

Purpose and use of information

We collect your personal information to provide you with a better, more personalised service, as well as for market research and direct marketing purposes. It also allows us to more quickly process your transactions, and offer information and products that interest you personally.

Any electronic promotional or direct marketing message you receive from ORIGO Education will come with an unsubscribe facility to opt out of receiving messages from us. To "unsubscribe" from receiving promotional or direct marketing messages by mail-out or fax-out, please contact us at info@origo.com.au.

Information we collect

The information we collect will depend on the purpose for which it is required. It may include contact names, school and personal addresses, telephone numbers, email addresses, credit card details and transaction history, and your ORIGO Education product serial numbers. We also collect information on customer activity on our website in order to determine how best to provide useful information to our customers, and which parts of our website are of most interest to them. This information is not identifiable, and may include such information as your IP address and clickstream information, as well as browser type and operating system.

How we collect information

We may collect personal information from you over the telephone, in an email, with a form, and when you submit details through our website. This includes when you place an order, register for Groundworks, enter a competition, respond to our email communication, activate a product, and contact us for a support or service issue. We also collect non-identifiable information on customer activity on our website, which may be obtained using cookies or other technology.



How we protect information

We are committed to ensuring the security of your information, both physical and electronic. All credit card details are deleted within 7 days of completion of the related transaction. We offer a secure server for website transactions, and all sensitive information is encrypted. Only the employees directly responsible for processing transactions and your other personal information will be able to access it.

Disclosure of information

We do not transfer personal information to any third party without specific authorisation from the customer. Your information will not be traded, rented, or sold at any time. We may, however, be required by law or litigation to disclose personal information.

Access to information

You may request access to the personal information that ORIGO Education holds on you by contacting us at info@origo.com.au.

We endeavour to keep all information accurate and up to date. Please let us know of any changes to your information.

Changes to the Policy

Please note that this Policy may change from time to time. All changes to the Policy will be posted on this page. This Policy was last modified on 15 August 2008.

Privacy questions

If you have any queries about our Policy, please contact us at info@origo.com.au.